



TRAINING FEEDBACK SUMMARY

Program: Coaching For Performance
Date: 16-17 March 2010

Trainer: Wai K Leong
Location: Johor Room, Cyberjaya

Ratings: 1- Totally not Satisfactory 2- Still require improvement 3- Satisfactory 4- Good 5- Excellent

SECTION A

COURSE CONTENTS	PARTICIPANTS												AVG
	1	2	3	4	5	6	7	8	9	10	11	12	
1. Alignment of objectives with my expectations	5	5	5	4	4	5	4	5	5	4	4	5	4.58
2. Relevance/ usefulness of the course to my job role	5	5	5	5	4	5	4	5	5	4	4	5	4.58
3. Pace of the course to cover the content	5	4	5	5	4	5	4	5	5	4	4	4	4.50
4. Length of the course to cover the content	5	4	5	3	4	5	4	5	5	4	4	4	4.33
5. Time allocated for each section	5	4	5	5	4	5	4	5	5	4	4	4	4.50
6. Balance between theory and practice	5	5	5	4	4	5	4	5	5	4	4	5	4.58
7. Training methodology	5	4	5	5	4	5	4	5	5	4	4	5	4.58
													4.52

SECTION B

TRAINER/ INSTRUCTOR	PARTICIPANTS												AVG
	1	2	3	4	5	6	7	8	9	10	11	12	
1. Trainer's preparation	5	5	5	5	5	5	4	5	5	4	4	5	4.75
2. Knowledge and experience of trainer	5	5	5	5	5	5	4	5	5	4	5	5	4.83
3. Presentation and communication skills of trainer	5	5	5	5	5	5	4	5	5	4	5	5	4.83
4. Trainer's ability to generate interest	5	5	5	5	5	5	4	5	5	4	4	5	4.75
5. Trainer's ability to encourage participation/ questions	5	5	5	4	5	5	4	5	5	4	3	5	4.58
6. Trainer's ability to respond to questions and needs	5	5	5	5	5	5	4	5	5	4	4	4	4.67
7. Trainer's ability to give practical examples	5	5	5	5	5	5	4	5	5	4	4	4	4.67
													4.73

SECTION C

COURSE MATERIALS	PARTICIPANTS												AVG
	1	2	3	4	5	6	7	8	9	10	11	12	
1. Usefulness of course materials and handouts	5	4	5	4	4	2	3	4	5	4	4	4	4.00
2. Presentation and clarity of the course	5	4	5	4	4	4	4	4	5	4	4	4	3.92
3. Relevance of course materials to course contents	5	4	5	3	4	4	4	4	5	4	4	4	4.17
4. Quality of course materials	5	4	5	3	4	3	4	4	5	4	4	4	4.08
													4.04

SECTION D

What improvements will you recommend for this course? (Provided in verbatim)

1. I'm happy with the overall training
2. Some video is too long. Too many things to absorb in a lengthy video. Suggest have slides after video to drive in message.
3. Even more role plays scenario will be good.

Other Comments (Provided in verbatim)

1. Wai K is a very good presenter. I strongly recommend him and this course for future
2. Trainer provides very good examples that related to the theory and the techniques.
3. Course is very well paced. Topics flow from one to another. Lots of examples and case studies. The key positive is that the course has alignment to the DHL coaching process.
4. Good session
5. It was an excellent training on Coaching For Performance. Lot's of games to drill the objectives of the training in the participants. – Jeefa George
6. I find this class to be very helpful to motivate and teach to become leaders and coach. -Peter Kong
7. Good techniques and skills which are practical to use. Highly recommended for team heads and managers.