

Level 1 - Reaction Evaluation

ID	LIKERT QUESTION	1	2	3	4	5	Total	Average	Respondents
41	Content	0.00%	0.00%	0.00%	63.00%	38.00%	100.00%	4.38	8
47	Content was what I expected	0.00%	0.00%	0.00%	75.00%	25.00%	100.00%	4.25	8
53	Directly applicable to my job	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	4.50	8
59	materials	0.00%	0.00%	0.00%	88.00%	13.00%	100.00%	4.13	8
65	Content was well-organized	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	4.50	8
71	Demonstrated knowledge of content	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	4.50	8
77	Learning methods / techniques used	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	4.50	8
83	Presentation was interactive	0.00%	0.00%	0.00%	38.00%	63.00%	100.00%	4.63	8
89	Effectiveness of visual aids	0.00%	0.00%	25.00%	50.00%	25.00%	100.00%	4.00	8
95	Usefulness of handout notes	0.00%	0.00%	13.00%	75.00%	13.00%	100.00%	4.00	8
101	Learning tools / techniques	0.00%	0.00%	0.00%	50.00%	50.00%	100.00%	4.50	8
107	I attended all sessions throughout	0.00%	0.00%	0.00%	25.00%	75.00%	100.00%	4.75	8
113	I actively participated in the training	0.00%	0.00%	13.00%	38.00%	50.00%	100.00%	4.38	8
157	Facilitator	0.00%	0.00%	0.00%	38.00%	63.00%	100.00%	4.63	8

ID	TEXT ONLY QUESTION	RESPONSES
119	What did you learn from this programme that you found most useful?	<p>desired result.</p> <ul style="list-style-type: none"> coaching techniques The ability to identify a focus in reaching a goal. The video of 'VALIDATING' is most inspiring. Be a listener when coaching, provide personalized solutions to lead people and to manage task and to validate/appreciate colleagues To lead people. Not manage them. How to speak to others Coaching is not about telling people what to do, it is helping people realize what they want or need to do
120	How will I benefit in my role in this organization?	<ul style="list-style-type: none"> It will help make me a better coach as we are moving into this trend of empowering staff and students. Another method to make stakeholders be more aware of their behaviour The knowledge will be shared with the students which relates to some Management aspects in subjects such as Organisational Communication and Communication & Organisations. Be a better leader, better manager who is able to manage the task and coach the staff Able to coach and mentor colleagues to reach their potential and the organisation's It helps me become a better person and value my subordinates better. Managing difficult staff Equipped with skills to better manage my team
121	What can be done to improve this programme?	<ul style="list-style-type: none"> Nothing. I believe it was fun and interactive and there was time allocated for Q&A. videos of coaching practices and reading material on coaching. A video on professional coaches in sessions would be good. it is already good Overall, I find it well organized. To have more participant Ensure only relevant people are in the program, as they will gain value from the learnings. Non-people managers tend to have different ideas that area sometimes not helpful.
123	General comments (if any) on the training course	<ul style="list-style-type: none"> The practical and hands on approach used made the learning accessible and enjoyable. more interactive session on management of difficult coachees very useful for managers to manage staff I learn many new things. Not only about how to manage others, but also to manage myself. And to bring the best out of others. Highly recommended to improve managerial skills and help staff motivate themselves to a higher level.
124	Comment on Subject Matter / Content:	<ul style="list-style-type: none"> The content was interesting and we got to try out and practice new technique during the 2 day session. relevant and useful A very valuable training. The knowledge acquired can be shared with students who are inspired to be the new generation of leaders. Provide different perspectives to the meaning of coaching very clear and practical Very useful even for academics. the content is very enriching Very applicable to People Managers, highly recommended
163	Comment on Instructor / Facilitator:	<ul style="list-style-type: none"> Time passed very quickly as the trainer used role play and discussion to help us learn the content. Pleasant and approachable A very well trained person with lots of experience. His explanations were clear and easy to understand. Interactive session Very knowledgeable and hands-on Handle the sessions well and very knowledgeable. Very knowledgeable Excellent facilitator, appreciate the wisdom in sharing knowledge
164	Comment on Materials & Visual Aids:	<ul style="list-style-type: none"> A book and booklet containing pertinent info were provided. some of the handouts in grey and white fonts are too small to be read; it would be better if they are in full colors. Very interesting and creative. Great learning tools used. reasonably good Very useful and interesting. Attractive visual aids Material helps to revisit what we have learnt at a later date, and helps as a reference point during the program
165	Comment on You as a Participant:	<ul style="list-style-type: none"> I had to participate in role plays and group discussions. attended every minute of it. some thinking. In general, it was a good exposure to a different technique in creating a productive environment. Able to make every participant an active learner overall satisfied with my contribution to the dynamics of the sessions All sessions are very insightful. engage in all activities

- Appreciate that the facilitator allows sharing of experience and reaffirms what is right, and correct what is wrong